

Protect the whole family.



With **Total Mobile Protection Multi-Device**, you can protect up to 10 lines[†] on your Verizon account against loss, theft, damage (including cracked screens) and post-warranty defects, plus receive Verizon Tech Coach support for all of the lines on your account.

Flexible Coverage

TMP MD with Additional Coverage offers you the flexibility to protect up to 10 lines. Your claims are shared so that if one device has more incidents it can use more claims than other devices.

File a Claim

If your device is lost, stolen, or damaged, simply go to verizonwireless.com/TMP or call Asurion at 1.888.881.2622. If your device has an electrical or mechanical defect, call Verizon Wireless at 1.866.406.5154.*

For full TMP program terms and conditions please reference the TMP Brochure in store or at www.phoneclaim.com/Verizon.



[†] Your account must have 3 eligible lines to be enrolled in Account Based Coverage
* Florida residents call Asurion at 1.888.881.2622

Details and coverage options

Equipment Protection

TMP and TMP Multi-Device are a combination of multiple products, each of which is available separately.

Monthly Charge	Smartphones & iPhone Devices	Basic Devices & Tablets
TMP	\$11.00	\$9.00
TMP Multi-Device (first 3 lines)	\$33.00	
Additional Coverage (per line)	\$9.00	
Wireless Phone Protection¹		
Coverage	Loss, Theft, Damage	
Replacement Deductible ²	\$19 / \$99 / \$149 / \$199	
Cracked Screen Repair ³ Deductible	\$49.00	N/A

Repair deductibles of \$29 and \$69 do not apply to any device models at this time but may be used in the future.

Verizon Wireless Extended Warranty⁴	
Coverage	Post-Warranty Defects (Florida Customers refer to footnote 4)
Verizon Tech Coach	
Fast, personalized support for your mobile device	Receive personalized tips to stay ahead of potential device issues and access self-help content at any time ⁵
Smart Support (phone or chat) Online help and tutorials	Download the Tech Coach app to talk or chat live with a single tap from your device

Products Available Separately. Total Mobile Protection (TMP) and Total Mobile Protection Multi-Device are combinations of multiple products, each of which is available separately: Wireless Phone Protection (WPP) \$5.00/mo. for Basic Devices & Tablets or \$7.15/mo. for Smartphones & iPhone Devices; Verizon Wireless Extended Warranty (EW) \$3.00/mo.; and Verizon Tech Coach \$7.00/mo.

You may also purchase Total Equipment Coverage (TEC) for \$7.00/mo. for Basic Devices & Tablets or \$9.00/mo. for Smartphones & iPhone Devices. TEC is a combination of 2 products, each of which is available separately: Wireless Phone Protection (WPP) \$5.00/mo. for Basic Devices & Tablets or \$7.15/mo. for Smartphones & iPhone Devices; and Verizon Wireless Extended Warranty (EW) \$3.00/mo.

Covered and Replacement Equipment. If your device is lost, stolen or damaged, your accessories are covered too—one each of the following: standard battery, standard car charger, standard case, standard home charger and standard earbud. It is our goal to provide you with a replacement device that is the same color and has the same features, but this cannot be guaranteed. If the same make and model you claim is not available, a similar make and model will be substituted. Your replacement device could be new or refurbished. You may also receive generic accessories with lost, stolen or damaged claims.

Claim Limits for Lost, Stolen and Damaged Devices. 3 claims in 12 months. For Total Mobile Protection Multi-Device it's 9 shared claims in 12 months. Equipment claim maximum — \$400 or \$1,500, depending on device.

Cancellation Policy. Change your mind? You can cancel your coverage at any time and receive a prorated refund of your monthly fee.

¹ Lost, stolen or damaged phone replacements are provided by Wireless Phone Protection (WPP), which is insurance coverage underwritten by Liberty Insurance Underwriters Inc. or one of its insurance company affiliates; in Florida WPP includes coverage for post-warranty defects (deductible applies). Asurion Insurance Services, Inc. (in NY, Asurion; in California, Agent License #0B35141; in Iowa, Agent license #1001000131) is the agent and provides the claims servicing under this program. Except in Florida, replacements for post-warranty defects are provided through the Verizon Wireless Extended Warranty program; the obligor of the extended warranty program is Verizon Wireless Services, LLC. The Verizon Wireless Extended Warranty program is not available in Florida.

² For a sampling of devices by deductible, see chart on attached panel.

³ Only available in select markets on certain smartphones.

⁴ Verizon Wireless Extended Warranty (EW) Program is not available in Florida; in Florida, coverage for post-warranty defect is provided by Asurion's insurance program (deductible applies).

⁵ The self-help and proactive support functionality is available at no charge for eligible devices.

Deductible Amounts

Repair Deductible* is \$49 for all eligible devices.

Replacement Deductibles for select devices:

Smartphones & iPhones

\$19 DEDUCTIBLE

HTC Desire 526, LG K4 LTE, LG K8 V, LG Lancet,
Microsoft Lumia 735, Samsung Galaxy J3 V

\$99 DEDUCTIBLE

Apple® iPhone® SE 16GB,
Apple® iPhone® SE 64GB,
Apple® iPhone® 5S 16GB,
Kyocera Brigadier, Motorola Droid Maxx 2

\$149 DEDUCTIBLE

Apple® iPhone® 6 16GB, Apple® iPhone® 6 64GB,
Apple® iPhone® 6 128GB, Apple® iPhone® 6S 16GB,
Apple® iPhone® 6S 64GB, Apple® iPhone® 6S 128GB,
Apple® iPhone® 6 Plus 16GB,
Apple® iPhone® 6S Plus 16GB,
Apple® iPhone® 7 32GB, Apple® iPhone® 7 128GB,
Google Pixel 32GB, Google Pixel 128GB,
Google Pixel XL 32GB, HTC 10, LG G4, LG G5, LG V10,
Motorola Droid Turbo,
Motorola Droid Turbo 2, BlackBerry® PRIV,
Samsung Galaxy Note 5 32GB,
Samsung Galaxy S5, Samsung Galaxy S6 32GB,
Samsung Galaxy S6 64GB, Samsung Galaxy S6 128GB,
Samsung Galaxy S6 edge 32GB,
Samsung Galaxy S6 edge 64GB,
Samsung Galaxy S6 edge Plus 32GB,
Samsung Galaxy S6 edge Plus 64GB,
Samsung Galaxy S7 32GB,
Samsung Galaxy S7 edge 32GB, Samsung Galaxy S8

\$199 DEDUCTIBLE

Apple® iPhone® 6 Plus 64GB,
Apple® iPhone® 6 Plus 128GB,
Apple® iPhone® 6S Plus 64GB,
Apple® iPhone® 6S Plus 128GB,
Apple® iPhone® 7 256GB,
Apple® iPhone® 7 Plus 32GB,
Apple® iPhone® 7 Plus 128GB,
Apple® iPhone® 7 Plus 256GB,
Google Pixel XL 128GB,
Samsung Galaxy Note 5 64GB, Samsung Galaxy S8+

Basic Devices

\$19 DEDUCTIBLE

Kyocera DuraXV Plus, LG Cosmos 3,
LG Exalt II, LG Extravert 2, LG GizmoGadget,
LG GizmoPal 2, LG Revere 3, LG Terra,
Samsung Convoy 3, Samsung Convoy 4,
Verizon Ellipsis Jetpack MHS800L,
Verizon Jetpack 4G LTE AC791L,
Verizon Jetpack Mifi 6620L

\$99 DEDUCTIBLE

LG Watch Urbane, Samsung Gear S2,
Samsung Gear S2 Classic

Tablets

\$19 DEDUCTIBLE

Asus ZenPad Z8, Samsung Galaxy Tab E,
Samsung Galaxy Tab E 8.0", Verizon Ellipsis 8,
Verizon Ellipsis 10, Verizon Ellipsis Kids

\$99 DEDUCTIBLE

LG GPad X8.3

\$149 DEDUCTIBLE

Apple® iPad® Air 2 16GB,
Apple® iPad® Mini 2 16GB,
Apple® iPad® Mini 2 32GB,
Apple® iPad® Mini 4 16GB,
Apple® iPad® Mini 4 64GB,
Samsung Galaxy Tab S2,
Samsung Galaxy View

\$199 DEDUCTIBLE

Apple® iPad® Air 32GB,
Apple® iPad® Air 2 64GB,
Apple® iPad® Mini 2 128GB,
Apple® iPad® Mini 4 128GB,
Apple® iPad® Pro 9.7" 32GB,
Apple® iPad® Pro 9.7" 128GB,
Apple® iPad® Pro 9.7" 256GB,
Apple® iPad® Pro 12.9" 128GB,
Apple® iPad® Pro 12.9" 256GB

If you don't see your device, go to phoneclaim.com/verizon or call 1.888.881.2622 for your device deductible.

*For repair availability go to phoneclaim.com/Verizon.

DROID is a trademark of Lucasfilm Ltd. and its related companies. Used under license. Apple, Apple logo, iPad, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries.

Note: Repair deductibles of \$29 and \$69 do not apply to any device models at this time but may be used in the future.